



AMITY TECHNICAL PLACEMENT CENTRE

DELHI | GR. NOIDA | GURUGRAM | GWALIOR | JAIPUR | LUCKNOW | NOIDA

PITNEY BOWS **Campus Recruitment - 2020 Passing Out Batch**

Only for unplaced students

Company	PITNEY BOWS
Website	www.pitneybows.com
Batch	2020
Joining Date	Will be informed later
Job Title	Software support Engineer
Eligible Degrees	B.Tech
Eligible Branches	B.Tech CS/IT
Eligibility Criteria	60% throughout in 10 th 12 th and B.tech
Location	Noida
Compensation (CTC)	INR 5.0 LPA
Roles & Responsibilities	<ul style="list-style-type: none">· Provide world class technical support over the phone, email, and remote desktop connections. Including, but not limited to meeting SLA requirements, updating stakeholders in a timely manner, and documenting and recording critical information.· Address and resolve issues quickly and effectively to ensure customer satisfaction.· Investigate, analyze, and solve complex problems occurring on a wide range of platforms, software systems, and databases.· Understand the complexities of enterprise systems and be able to determine if the cause of an issue is within the product, third party libraries, user developed code or jobs, or platform libraries.· Continuously learn new technology, tools, systems, and sharing that knowledge within the team.· Create comprehensive internal and external Knowledge Base documentation for use by both customers and team members.· Debug and provide recommended solutions and tools to address product

	issues and enhancements.
	· Night and weekend shifts may be required.
Other Desired Skills / Competencies	<ul style="list-style-type: none"> • Good communication skills (written and spoken) • Good coordination skills • Team spirit
How to Apply?	<p>All interested students should apply latest by 15th April 2020 by 5 PM</p> <p>Click here to Apply</p>

My Best Wishes are with you!

Prof (Dr.) Ajay Rana

**Ph.D (CSE) & M.Tech (CSE) - Two Time Gold Medalist
SMIAENG, SMIACSIT, LMISTE, LMPF, LMCSI & MIET (UK)
Senior Vice President – Amity Education Group**

**Dean – Industry & Academia Alliance
Advisor – Amity Education Group**